



# The ultimate guide to choosing your perfect Moneypenny answering plan

So, you're ready to partner with a professional call answering service. Awesome! But now comes the big question: Which of our plans is right for your business? Don't sweat it—we've got you covered!

Let's break it down into five clear steps:



## 1 Understand your call volume

The first thing to figure out is: How many calls do you get every month? Here are just some of our plans to get you thinking:



**15 calls**  
per month

### Small but mighty

If you're just starting out or don't get many calls, our 50-minute plan might be all you need. It's perfect for solopreneurs or small teams who just need the essentials covered.



**65-70 calls**  
per month

### Steady growth

Getting busier? You might need our 100-minute plan to keep things running smoothly. This gives you enough room for growth without overspending.



**300+ calls**  
per month

### Running fast

If your phones are ringing off the hook, our 500-minute plan is designed for you. It's built for businesses that can't afford to miss any calls—whether you're scaling fast or already there.

## 2 Think about your required service hours

The beauty of using an answering service is that you can flex and scale the support when you need it most.



Do you get a lot of calls at certain times of the day? Maybe during lunch, after hours, or weekends? If so, it's a good idea to plan for these peak times.



If you're juggling customers at all hours, you'll want a plan with 24/7 service. Our plans include this no matter which one you choose. You'll never miss a call, even when you're off the clock!

## 3 Identify the right features for your needs

Not all businesses need the same tools, so it's a good idea to make sure you're only paying for what you'll actually use. Some of our most popular features include:



### Phone answering & message taking:

Perfect for businesses that need a friendly voice on the other end of the phone to take down important details.



### Call forwarding

Need urgent calls forwarded to you? This feature comes with our Personalized plans, and makes sure critical calls get to where they need to go, fast.



### Appointment scheduling & CRM integration:

If you're a busy professional juggling appointments (doctors, lawyers, real estate agents), our Personalized plans offer these advanced tools so you can keep everything organized without lifting a finger.

## 4 Set your budget

Nobody likes surprises – especially when it comes to bills! Money Penny offers transparent pricing, across a range of plans, meaning no hidden fees or mystery charges.

From  
**\$145.00**  
per month

Our **Essential plans** are great if you're just dipping your toes into using an answering service.

From  
**\$189.00**  
per month

Our **Personalized plans** are designed for businesses looking for a more integrated solution with all our clever features (like appointment scheduling and CRM integration) included.

## 5 Be sure to check the details

Don't forget, the little things can make a big difference!



### No lengthy contracts:

Flexibility is key! Upgrade or downgrade at any time with no long-term commitments.



### 24/7 customer support:

As part of our Personalized plans, Money Penny's award-winning support team is here for you day or night, because your business never stops.

## Your next move

Now that you know how to choose the right plan, all that's left is to start the conversation! Whether you need help deciding or want to get started, we're just a call or click away.



866.766.5050 | [moneypenny.com](https://moneypenny.com)